

Startbijeenkomst Veiligheidsprogramma

„Voorkom schade, Werk veilig“

Rotterdam, 4<sup>th</sup> February 2008



ÄRZTEKAMMER  
BERLIN



AKTIONSBÜNDNIS  
PATIENTENSICHERHEIT

# Patient Safety

## The Agenda in Germany



Dr. med. Günther Jonitz

Surgeon

Berlin Chamber of Physicians, President

German Coalition for Patient Safety, Vice-Chairman



ÄRZTEKAMMER  
BERLIN



AKTIONSBÜNDNIS  
PATIENTENSICHERHEIT



BUNDESÄRZTEKAMMER

**„Times, they are a' changing...“**

**Medicine: successful and complex  
(HIV, Diabetes, hip fracture)**

**Patients: multimorbid and demanding**

**Society: decreased funding and trust**

**Doctors: „why are doctors so unhappy?“ bmj May 2001**



ÄRZTEKAMMER  
BERLIN



AKTIONSBÜNDNIS  
PATIENTENSICHERHEIT

Patient Care has become  
a challenging and risky issue:

**== => Quality and SAFETY**



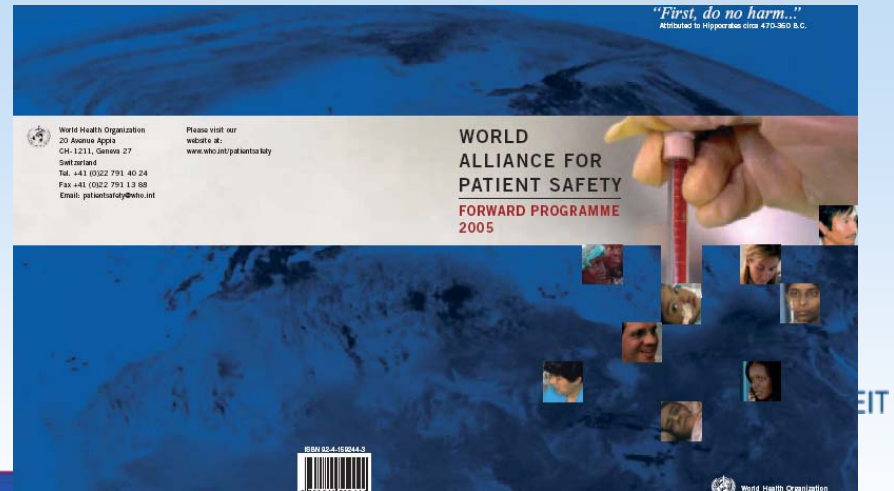
Welcome to  
National Patient Safety Foundation®

"First, do no harm..."  
Attributed to Hippocrates circa 470-360 B.C.

World Health Organization  
20 Avenue Appia  
CH-1211, Geneva 27  
Switzerland  
Tel. +41 (0)22 791 40 24  
Fax +41 (0)22 791 13 68  
Email: patientafety@who.int

Please visit our  
website at:  
[www.who.int/patientafety](http://www.who.int/patientafety)

**WORLD ALLIANCE FOR PATIENT SAFETY**  
FORWARD PROGRAMME  
2005



World Health Organization



**Agency for Healthcare Research and Quality**  
Advancing Excellence in Health Care



**NCPS**  
VA National Center for Patient Safety



**AKTIONSBÜNDNIS  
PATIENTENSICHERHEIT**

**National Patient Safety Agency**

[www.npsa.nhs.uk](http://www.npsa.nhs.uk)



**PATIENT SAFETY INSTITUTE**  
Partners Working Together for the Good of Patients

One stop for knowledge and  
innovation for safer healthcare

[www.saferhealthcare.org.uk](http://www.saferhealthcare.org.uk)

Dr. med. Günther Jonitz  
Rotterdam, 4th February 2008

# History of systematic Patient Safety in Germany:



ÄRZTEKAMMER  
BERLIN



AKTIONSBÜNDNIS  
PATIENTENSICHERHEIT

2002 Patient Safety on the **political agenda**: Berliner Gesundheitspreis (AOK Health Insurance Company and Berlin Chamber of Physicians)



2004 Patient Safety on the **scientific agenda**: Congress of the Society for Quality Management in Health Care GQMG ([www.gqmg.de](http://www.gqmg.de))



ÄRZTEKAMMER  
BERLIN



AKTIONSBÜNDNIS  
PATIENTENSICHERHEIT

⇒ there are problems

⇒ there are solutions

⇒ bring the right people and their  
knowledge and experience together





ÄRZTEKAMMER  
BERLIN



AKTIONSBÜNDNIS  
PATIENTENSICHERHEIT



Dr. med. Günther Jonitz  
Rotterdam, 4th February 2008



# AKTIONSBÜNDNIS PATIENTENSICHERHEIT



ÄRZTEKAMMER  
BERLIN



AKTIONSBÜNDNIS  
PATIENTENSICHERHEIT

**German Coalition for Patient Safety**

Umbrella organisation

Network organisation

**(No: „King of Patient Safety“!!)**

Providing: trust, knowledge, tools,  
cooperations

[www.aktionsbuendnis-patientensicherheit.de](http://www.aktionsbuendnis-patientensicherheit.de)



Actual number of members : 167

Individuals and institutions: Doctors, nurses, patients, insurance companies, hospitals, government officials, organisations of maltreated patients, scientific organisations, companies...

Working groups are open for everyone



ÄRZTEKAMMER  
BERLIN



AKTIONSBÜNDNIS  
PATIENTENSICHERHEIT



Participation of the professionals  
(„**Getting to the heart of the doctors**“, Colin Feek,  
New Zealand, Ministry of Health)



**Deutscher Ärztetag 2005** in Berlin

Unanimous vote for Patient Safety and support of  
the German Coalition for Patient Safety (GCPS).



New Paradigm:

A „**taboo**“ was changed into „**politically highly correct**“!

**Change of Safety Culture on top level.**

## Funding:

German Ministry of Health:  
about 300T€ over three years

Membership fees

⇒ voluntary organisation based on  
engagement and enthusiasm of members,  
activists and their organisations



# GCPS provides:

**Confidence:** No more Scandalizing!

**Tools:** wrong site surgery  
implementation of Critical Incident Reporting  
Systems (CIRS)  
Basic data set for CIRS  
Basic data set for Medical Error Reporting  
Systems (MERS)  
Training center for ‚soft skills‘

**Cooperations:** Patient Safety Education and Training with  
Agency for Quality in Medicine ([www.azq.de](http://www.azq.de))  
EUNetPAS European Commission  
„High 5“ Commonwealth Fund  
Swiss Foundation for Patient safety

**Campaign (with partners):** Medication Safety  
Clean Hands

**Booklet:** „My mistake“



many activities besides GCPS:

About 1000 Patient Safety projects in 400 hospitals organized by risk insurance company.

Self made CIRS in about one third of all German hospitals.

First three scientific medical societies have initiated own CIRS.



ÄRZTEKAMMER  
BERLIN



AKTIONSBÜNDNIS  
PATIENTENSICHERHEIT



⇒ common sense

⇒ common responsibility

⇒ „fair trade“

⇒ no „blame and shame“

⇒ best “know how”



ÄRZTEKAMMER  
BERLIN



AKTIONSBÜNDNIS  
PATIENTENSICHERHEIT



# Future:



Better resources

Better research of **reasons** for unsafe care (no: „putting new tools into old, wrotten systems“)



Certification of Risk Management Systems

Patient Safety Indicators



ÄRZTEKAMMER  
BERLIN



AKTIONSBÜNDNIS  
PATIENTENSICHERHEIT

Be honest: there is a problem

Be positive: there are solutions!

Be traditional: „PRIMUM NIL NOCERE“



Stay professional: It is your agenda and  
credibility



ÄRZTEKAMMER  
BERLIN



AKTIONSBÜNDNIS  
PATIENTENSICHERHEIT



“not enough money is being spent on safety, so be careful.”

Dr. med. Günther Jonitz  
Rotterdam, 4th February 2008

Dank U wel voor de  
vriendelijke attentie.

[g.jonitz@aekb.de](mailto:g.jonitz@aekb.de)



ÄRZTEKAMMER  
BERLIN



AKTIONSBÜNDNIS  
PATIENTENSICHERHEIT

